

Terms and Conditions



Cats will not be accepted to board without their vaccination certificate and signed Terms & Conditions and Authorisation for Medical Treatment.

Payment of boarding fees will be made, at the latest, on collection of your cat(s). Fees can only be paid by cash, cheque or bank transfer.

If a booking is cancelled with less than 7 days notice or non-arrivals then the total boarding fee will be due. Within 7-14 days a 3 day charge is payable.

A full day's board is charged for the day of arrival and day of departure to allow for the essential disinfecting and preparation of the room. A minimum of 3 days stay can be booked.

In the event of the cat being collected before the end of the booking the full period of the booking will be payable.

Cats can only be collected later than booked by prior arrangement. In the event of non-collection, after 7 days without contact we will start the rehoming process. You will be responsible for any charges until the cat has been rehomed. Additional days are charged at the current daily rate.

(If applicable) I consent to my cats sharing a room, and/or being placed in separate rooms if it is thought to be in their best interests.

We are happy for customers to bring their cat's own bedding/toys etc. but this is at your own risk. The cattery will otherwise provide this and everything else as required.

I consent for my cat's photo to be used for promotional purposes and on social media and for the cattery to interact with my cat as required.

**I can confirm I have read and agree with the above
Terms and Conditions.**

Signed: _____

Name: _____ **Date:** _____